

CLUB MANAGER SWINDON



LOCATION SWINDON, SN1 1LF
SALARY OTE 30-36K

JOB TYPES 40 HOURS PER WEEK
REFERENCE ID CM SWINDON

BENEFITS

- Company pension
- Employee discount
- Gym membership
- Health & wellbeing programme
- On-site gym
- Store discount
- Ability to upskill in group exercise programmes, such as Les Mills, or Hyrox.

RESPONSIBILITIES

- Achieve and manage exceptionally high levels of all aspects of club operations, including staff, facilities, and customer service
- Ensure the club is clean, organised, and well maintained at all times to ensure a high level of member promoters within your club
- Develop and implement marketing strategies to attract and retain members to ensure net membership and revenue targets are met
- Train and motivate staff to provide exceptional customer service
- Oversee scheduling and time management for both staff and club activities
- Handle member inquiries, concerns, and complaints in a professional and timely manner
- Maintain accurate records of membership data, sales, and financial transactions
- Collaborate with other departments to coordinate club events and promotions
- Monitor inventory levels and order supplies as needed.

SUPPLEMENTAL PAY TYPES

- Bonus scheme
- Performance bonus
- Quarterly bonus

EDUCATION

- Level 2 in Fitness Instructing

EXPERIENCE

- The candidate must have a proven and successful track record of management experience within a fitness related industry
- Previous experience in a supervisory or management role is required
- Strong administrative skills with the ability to handle multiple tasks simultaneously
- Excellent communication skills, both written and verbal
- Proven ability to sell products or services effectively
- Ability to effectively manage a team and foster a positive work environment.

With Buzz Gym you have the unique chance of working closely with the Directors and therefore those that perform will have amazing opportunities for promotions within the company. We invite individuals with a passion for fitness, exceptional leadership abilities, and a drive to succeed to join our vibrant organisation.

CREATING A BUZZ...NOT JUST ANOTHER BORING GYM