

# ASSISTANT GENERAL MANAGER WINNERSH



**LOCATION** WINNERSH, RG41 5TS  
**SALARY** COMPETITIVE

**JOB TYPES** 40 HOURS PER WEEK  
**REFERENCE ID** AGM WINNERSH

## BENEFITS

- Company pension
- Employee discount
- Gym membership
- Health & wellbeing programme
- On-site gym
- Store discount
- Ability to upskill in group exercise programmes, such as Les Mills, or Hyrox.

## SUPPLEMENTAL PAY TYPES

- Bonus scheme
- Performance bonus
- Quarterly bonus

## EDUCATION

- Level 2 in Fitness Instructing

## EXPERIENCE

- Experience in sales management or fitness management is preferred.
- Previous experience in a supervisory or management role is required
- Strong administrative skills with the ability to handle multiple tasks simultaneously
- Excellent communication skills, both written and verbal
- Proven ability to sell products or services effectively
- Ability to effectively manage a team and foster a positive work environment.

## RESPONSIBILITIES

- Supervise and manage all aspects of club operations, including staff, facilities, and customer service
- Ensure the club is clean, organized, and well-maintained at all times
- Develop and implement strategies to attract and retain club members
- Train and motivate staff to provide exceptional customer service
- Oversee scheduling and time management for both staff and club activities
- Handle member inquiries, concerns, and complaints in a professional and timely manner
- Maintain accurate records of membership data, sales, and financial transactions
- Collaborate with other departments to coordinate club events and promotions
- Monitor inventory levels and order supplies as needed.

Our competitive compensation and benefits packages parallel the richness of our career growth opportunities, particularly for the Club Manager position. We invite individuals with a passion for fitness, exceptional leadership abilities, and a drive to succeed to join our vibrant organization.

**CREATING A BUZZ...NOT JUST ANOTHER BORING GYM**